Silver State Health Insurance Exchange

Monthly Meeting of Nevada's

On-Exchange Insurance Carriers

May 9, 2023

nevada
health link

Introductions - SSHIX

Ryan High – Executive Director

rhigh@exchange.nv.gov

Janel Davis – Chief Operations Officer

j-davis@exchange.nv.gov

Katie Charleson – Communications Officer

kcharleson@exchange.nv.gov

Gina Castaneda– Policy and Compliance Manager

gcastaneda@exchange.nv.gov

Meagan Ranson – Plan Certification Manager

mranson@exchange.nv.gov

Russell Cook – Information Systems Manager
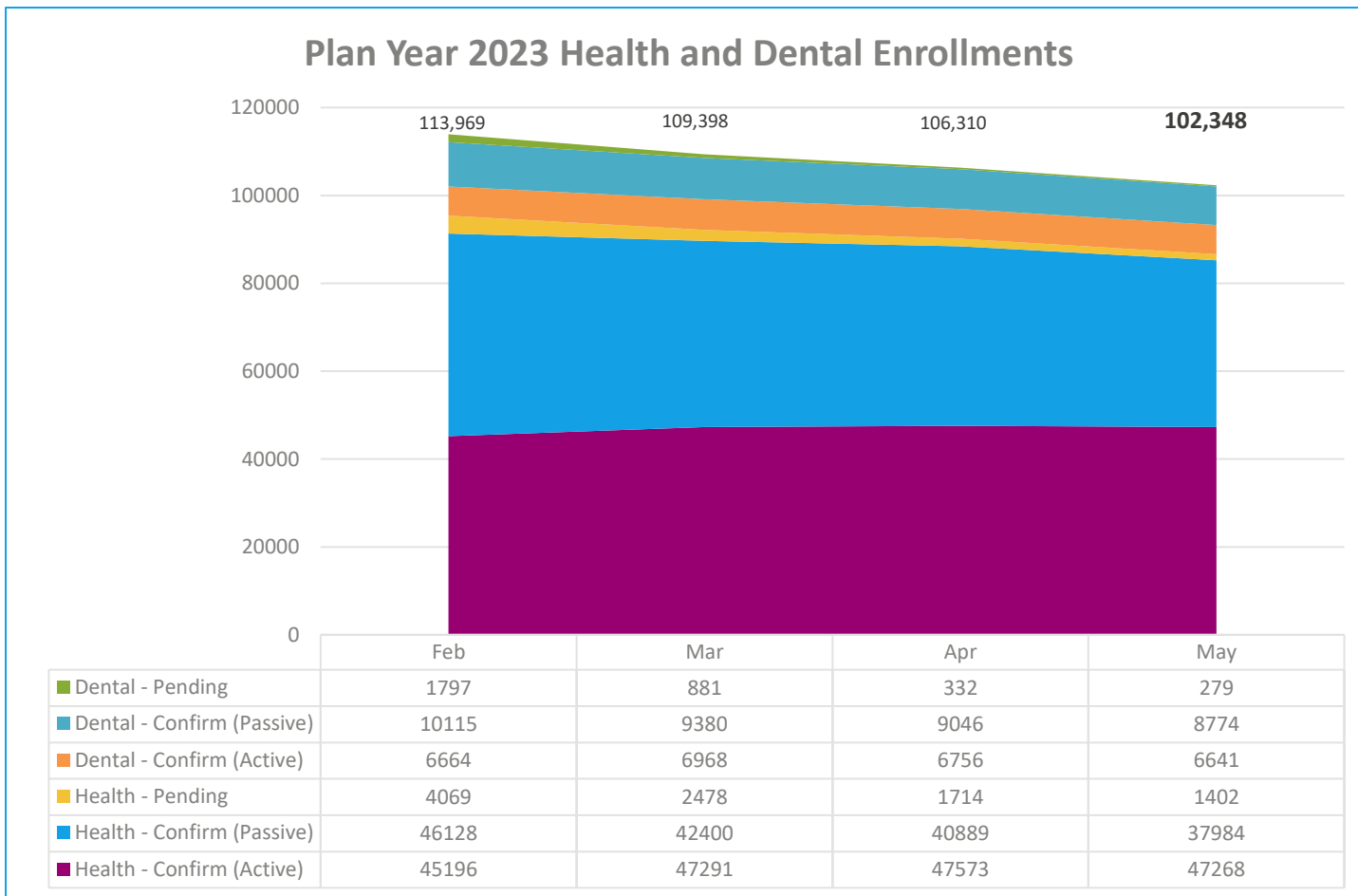
rwcook@exchange.nv.gov

Agenda

- Enrollment Metrics Update

- Plan Certification Update

- Partnership with Tribal Health Clinics

- PHE Unwinding Update

- May RCNI Submission
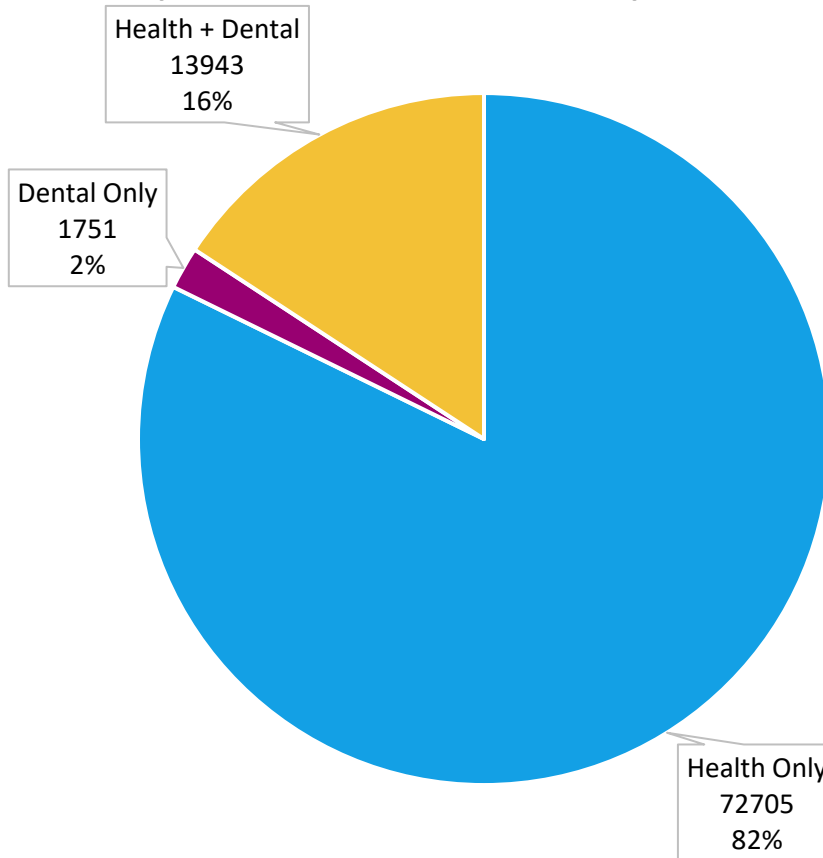
- Q&A

Enrollment Metrics Update

The figures in this table represent Plan Year 2023 Nevada Health Link enrollments in Pending or Confirmed status as of 05/01/2023. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans are counted twice in the monthly totals. A count of unique individuals is provided on the following slide.

Plan Year 2023 Health and Dental Enrollments

Monthly totals: Feb 113,969 · Mar 109,398 · Apr 106,310 · May **102,348**

	Feb	Mar	Apr	May
Dental - Pending	1797	881	332	279
Dental - Confirm (Passive)	10115	9380	9046	8774
Dental - Confirm (Active)	6664	6968	6756	6641
Health - Pending	4069	2478	1714	1402
Health - Confirm (Passive)	46128	42400	40889	37984
Health - Confirm (Active)	45196	47291	47573	47268

Enrollees by Insurance Type

The figures in this chart represent unique, Plan Year 2023 Nevada Health Link consumers in Pending or Confirmed status as of 05/01/2023. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for April: **88,389**

Health + Dental
13943
16%

Dental Only
1751
2%

Health Only
72705
82%

Unique Enrollees for April: **91,802**

Plan Cert Update

- QHP and QDP binder submission is due in SERFF on May 31, 2023. The QHP and QDP Plan Certification Timelines are located in the Plan Year 2024 Final Letter to Issuers, published on the [Carrier Resources page](#) of Nevada Health Link.

- CMS QHP Enrollee Survey data submission deadlines for eligible QHP issuers are also included in the QHP Plan Certification Timeline. Please refer to the CMS Marketplace Quality Initiatives website and the QRS/QIS sections of the PY24 Final Letter to Issuers for more information.

- At this point in the PY24 Plan Certification process, it is recommended that Issuers check the Carrier Resources page of Nevada Health Link regularly for updates.

Partnership with Tribal Health Clinics

- 45 CFR 156.1250 requires QHP and SADP issuers to accept payments directly from Indian tribes, tribal organizations, or urban Indian organizations on behalf of their tribal members (this is the same CFR that addresses payments for the Ryan White HIV/AIDS Program).

- Many of our carriers are currently receiving such payments from tribal organizations, however these enrollments are handled on an individual basis, and tribes are lacking an efficient means of managing these enrollments at scale.

- In February of this year the SSHIX Board of Directors approved a streamlined certification process for employees of tribal clinics, or Tribal Exchange Representatives (TERs), which will allow them to use the existing Navigator (or In-Person Assister) user role in our Exchange platform.

- SSHIX's Navigator Program Coordinator will also be working with you to ensure that these individuals are included in your product training sessions going forward.

Partnership w/ Tribal Health Clinics (cont'd)

- In addition to providing direct enrollment assistance to their members, NV's tribal clinics have expressed a great deal of interest in aggregated billing.

- Over the coming weeks, SSHIX will be reaching out to each of your organizations to describe our proposed workflow for aggregated billing and seek feedback and suggestions from your respective teams.

- One of limitations of our platform is that identifying information for navigators cannot be sent via 834, which means that you will not be able distinguish tribal enrollments from non-tribal enrollments using EDI alone.

Partnership w/ Tribal Health Clinics (cont'd)

- To address this limitation SSHIX is currently developing a monthly Tribal Enrollee report, which is based on the existing Monthly Invoices that issuers are currently receiving, but which will be filtered to include only the enrollments that belong to a specific Tribal clinic (one report per clinic).

- As with our Monthly Issuer Invoices, the Tribal Enrollee report will include retroactive adjustments for prior months of coverage.

- SSHIX is proposing that this report be used to facilitate a collaborative review and validation process between issuer and Tribal Clinic, with the goal of calculating a single monthly payment for each tribe's enrollees.

PHE Unwinding Update

- The Nevada Division of Welfare and Supportive Services (DWSS) reported that the first referrals for PHE-related terminations were transmitted to SSHIX in late April.

- The SSHIX call center began making outbound calls to referred households on Monday, May 8th. This effort will continue throughout the duration of the PHE unwinding period.

- SSHIX currently does not have the ability to distinguish between referrals that were triggered by the denial of an initial Medicaid application versus referrals that were triggered by the termination of an existing Medicaid recipient (i.e. PHE-related terminations). However, on Friday May 12th DWSS is scheduled to deploy additional data elements to their referral payloads which will allow SSHIX to make this distinction.

- In the month of April SSHIX received account transfers for 12,261 households representing 17,727 unique individuals. We estimate that less than 1% of these referrals represented PHE-related terminations. However, we expect this percentage to increase steadily throughout May until the number of termination-related referrals exceeds the number of denial-related referrals.

May RCNI Submission

- The next RCNI Submission Deadline is **Monday, May 20.**

- All carriers are expected to submit both a Plan Year 2023 RCNI this month. Plan Year 2022 is not required.

- SSHIX has published a calendar of 2023 Monthly RCNI Submission Deadlines to Nevada Health Link's Carrier Resources Page

Month	Submission Deadline	2024 RCNI	2023 RCNI	2022 RCNI
January 2023	Thursday, January 19		X	X
February 2023	Monday, February 20		X	X
March 2023	Monday, March 20		X	X
April 2023	Thursday, April 20		X	
May 2023	**Monday, May 22**		**X**	
June 2023	Monday, June 19		X	
July 2023	Thursday, July 20		X	
August 2023	Monday, August 21		X	
September 2023	Thursday, September 21		X	
October 2023	Thursday, October 19		X	
November 2023	Monday, November 20	X	X	
December 2022	Thursday, December 21	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit policy questions to Gina Castaneda at:

gcastaneda@exchange.nv.gov